

eastbrooke | medical centres

EASTBROOKE FAMILY CLINIC BELMONT

Patient Information Sheet

75-77 Roslyn Road

BELMONT 3216

Phone: (03) 4206 7333

Fax: (03) 4206 7355

Practice Hours

Monday to Friday

Saturdays :

Sundays :

Public Holidays:

8.00 am – 6.00 pm

9.00 am – 3.00 pm

10.00 am – 1.00 pm

OPEN SOME DAYS

About Our Medical Centre

The Centre offers patients comprehensive care. The medical centre has a number of male and female GPs. Patients are able to visit doctors by appointment. The centre is open 7 days a week.

All doctors working here conduct their own independent practice in an ethical environment. The goal of the practice is to provide, in a professional and efficient manner, all general practice needs and associated health services to the community in a pleasant environment, and at a convenient location. The doctors have an interest in Men's, Women's and Children's health in addition to chronic disease management and preventative care.

Staff have extensive experience in a medical environment and are committed to providing you with the best of care. Our treatment room is staffed with Registered Nurses with many years of practice nursing experience. Please contact a member of our team should you have any queries regarding the practice or the doctors.

Appointments with your Doctor

Please ring 4206 7333 for an appointment. Every effort will be made to accommodate your preferred time and GP. We keep a number of times open for urgent matters which can be dealt with promptly. We also have a duty doctor available each day to see any urgent and emergency cases. Emergencies will always be given priority and our reception staff will attempt to contact you if there is any unforeseen delay or your GP has been called away. Appointments are usually made at 15-minute intervals. Longer consultation times are available with your doctor, so please ask if you require some extra time.

If you or a family member requires an interpreter the staff at Eastbrooke Family Clinic Belmont can organise this for you. Please let us know when you make an appointment.

Repeat prescriptions, referrals and pathology test results

Doctors providing prescriptions, referrals to specialists or pathology test results are responsible ethically and legally to ensure these are correct and warranted. Therefore, a consultation with a doctor is necessary. Unless otherwise advised by your doctor, the clinic nurse is available between the hours of 8.30am and 5.30pm weekdays to give test results via telephone.

Medical Records and Privacy

Records will be kept of your illness and treatment. Your medical record is a confidential document. The contents will be divulged only with your consent or where justified by law. It may be necessary for parts of your medical record to be disclosed to other medical professionals to provide your treatment, or during activities necessary to operate our Practice (eg to your specialist). It is the policy of this practice to maintain security of personal health information at all times and ensure this information is only available to authorised members of staff. You are entitled to see or request your medical record at any stage by making an appointment with your doctor. Eastbrooke Family Clinic Belmont complies with the Privacy Act 1988 including the way we collect, store, use and disclose health information. For more information, please ask for a copy of our Privacy Policy Statement at reception.

Your Rights

From time to time, this medical centre invites patients to complete a questionnaire on their views as to ways in which the Practice can be improved. This survey is kept confidential and helps to improve our services.

If you are concerned with any aspect of the service you receive at our medical centre we are keen to hear about it. Please speak to the Practice Manager or your doctor to discuss your concerns. If you prefer to write to us please do so or use our suggestion box located in reception.

We believe that problems are best dealt within the Medical Centre. However, if you feel the need to discuss a matter outside of the Medical Centre, you may contact the Health Services Commission. The contact details are:

Health Services Commission
570 Bourke Street
MELBOURNE VIC 4000
Phone: (03) 8601 5200
Fax: (03) 8601 5219
Freecall: 1800 136 066

This practice has a no smoking policy

Minor Operations

In addition to standard Medical Centre service, we also offer a range of minor operations including cryotherapy and minor surgery. We suture lacerations and treat undisplaced fractures. All our surgical instruments are sterilised to prevent cross infection.

OUR DOCTORS

Dr David Allen MBBS, RACGP, Dip Child Health
Special interests include General Practice & Child Health

Dr Milan Amirgol MBBS, FRACGP
Special interests include Skin Cancerology, General Practice and Family Medicine

Dr Adam Bradshaw MBBS
Special interests include General Practice and Family Medicine

Dr Michael Eid MB ChB, M Env St
Speaks Arabic, special interests include General Practice, Diabetes, Cardiology and Environmental health

Dr Mary Johnston MBBS, Dip RACOG
Special interests include General Practice, Shared Care with Obstetrics

Dr Paul McKeegan MBBS FRACGP DRANZCOG
Special interests include General Practice, Paediatrics, Antenatal Care and Minor Surgery

Dr James Magarey MBBS, FRACGP
Special interests Paediatrics, Antenatal care, Surgical Procedures, Veterans, Family Medicine

Dr John Murphy MBBS
Special interests include General Practice and Family Medicine

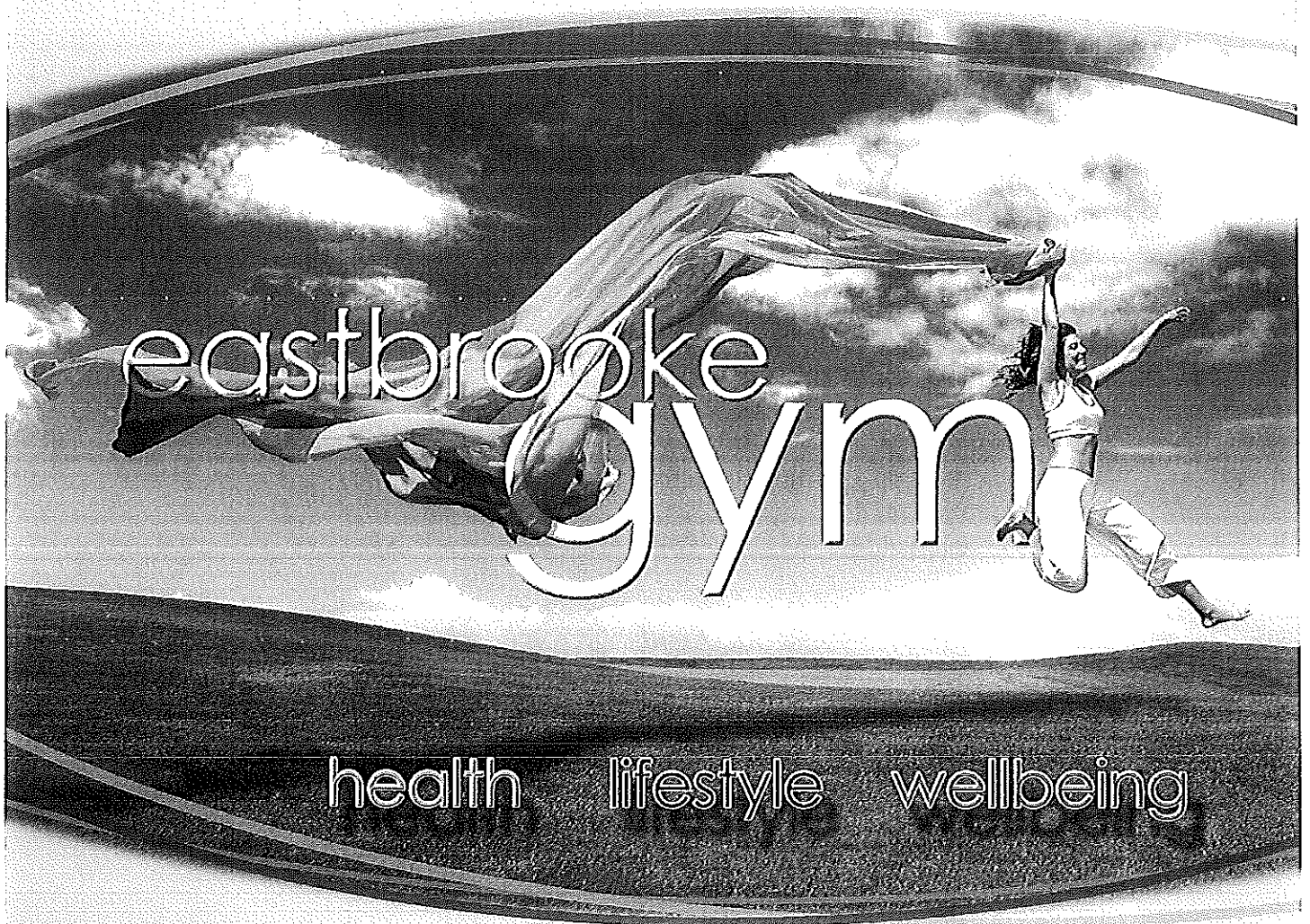
Dr Terence Reichl MBBS
Special interests include General Practice and Family Medicine

Dr Saater Tine MBBS FRACGP

Dr Colin Urquhart MBBS
Special interests include General Practice and Family Medicine

Dr Robert Ward MBBS, DRANZCOG, FRACGP
All aspects General Practice with special interests in Paediatrics, Diabetes, Preventative Health and Children with Disabilities

Dr. Youn Khozouei MD, MRCPsych FRANZCP
Consultant Psychiatrist



NEW LIFESTYLE GYM NOW OPEN

We are pleased to announce the addition of our Health Lifestyle Gym for your convenience and wellbeing.

Type 2 Diabetes Prevention and Management
Weightloss
Mental Health
Chronic Disease Management

Please see reception staff for fees and membership details

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