

Patient Information Sheet

Location

Building 1, Ground Floor, Tenancy 1
86 Thuringowa Drive
THURINGOWA QLD 4817

Hours of Business

Monday - Friday 8:30am – 5:30pm
Saturday / Sunday CLOSED
Public Holidays CLOSED

About Our Medical Centre

At Eastbrooke Family Clinic Townsville, we believe in providing quality health and medical care to our patients and their families. Our professional and collegiate team of Doctors, Nursing and Administration staff aim to meet patient's health care needs to the highest of expectations.

Our mission is to provide the best, most comprehensive care to our patients without sacrificing convenience or the overall patient experience.

Appointments with your Doctor

Please ring (07) 4434 5000 for an appointment at either surgery. Longer consultations are available on request. Patients attending without a booking will be seen by a Doctor at the earliest available time. Urgent medical problems will always be dealt with promptly.

Fees and Billing arrangements

The GP'S at this practice mix bill consultations which will incur some out of pocket expenses at times. There will be no charge for Veterans Affairs cardholders as they are bulk billed, so please present your card on arrival for your visit. Pensioners and Health Care Card holders may be bulk billed at the discretion of the Doctor. Standard consultation is up to 15 minutes. Long consultation is over 20 minutes, Level C. Immunisations for children will be BULK BILLED in accordance with the current Australian Immunisation Schedule.

WEEKDAY - Consultation Charges

Standard Consultation	\$ 70.00	(Medicare Rebate \$ 37.05)
Long Consultation	\$ 110.00	(Medicare Rebate \$ 71.70)
Concession Consultation - Standard	\$ 55.00	(Medicare Rebate \$ 37.05)
Concession Consultation – Long	\$ 95.00	(Medicare Rebate \$ 71.70)

- Children under 16
- Healthcare Card Holders
- Pensioners

OTHER - Charges

Dressings (from)	\$ 10.00	(No rebate available)
INR	\$ 10.00	(No rebate available)
Script Referral Fee	\$ 10.00	(No rebate available)

Please pay at the time of consultation. We accept Cash, Eftpos, Visa and MasterCard credit cards. If your Doctor is referring you elsewhere, please be aware that there may be additional fees involved.

After Hours Emergency

After that time, all calls should be directed to the 135 566. This also applies to weekends and public holidays after the surgery hours quoted.

Interpreting Service

Our practice provides an interpreting service. If you need an interpreter please enquire at the reception desk.

Home Visits

Our practice provides a house call service if necessary. Please ring (07) 4434 5000.

Referrals

Patients need to make an appointment with the Doctor's for referrals.

Repeat Prescriptions

If it has been more than 3 months since your last visit, or your condition needs review, you will be asked to make an appointment for a repeat prescription. You may be charged for over the counter prescriptions.

Telephone Access

Patients of this practice are able to obtain information or advice related to their clinical care by telephone, in a situation where the Doctor determines that this is clinically safe and that a face-to-face consultation is unnecessary.

Your Doctor is available take your phone calls - if, however, he is unavailable at the time of your call they will endeavor to return your call as soon as possible.

Please call the switchboard on (07) 4434 5000.

Parking and Disabled Access

Ample off-street car parking is available on site.

This practice has a no smoking policy.

Minor Operations

In addition to standard Medical Practice service, we also offer a range of minor procedures such as implanon insertion/removal, cryotherapy and minor suture lacerations. All of our surgical instruments are sterile.

Our Services

- General Practitioners
- Family Planning
- ECG
- Spirometry: Lung Testing
- Women's Health
- Minor Surgery
- Cryotherapy
- Hearing Tests
- Wound Care
- Allergy Testing
- Pre-Employment Medicals
- Childhood Immunisations
- Travel Vaccinations & Advice
- Children's Health Checks

Our Doctors

Dr Alan Leung, MBBS, FRACP

Dr Alan Leung graduated from the University of Sydney in 1988. He is a Fellow of the Royal Australian College of General Practitioners. Dr Leung has worked at Eastbrooke Medical Centre's throughout New South Wales.

Specialty

General Practitioner

Languages

English, Cantonese

Special Interests

Telehealth, Travel Medicine, Communicable Diseases, Men's Health and Pediatrics.

Dr Kalpana Singh MBBS, DGO, MS, FRANZCOG, B.Sc, M H Sc (SH)

Dr Kalpana Singh has been practicing in Townsville since 2000. She became a specialist Gynecologist in 2003. Dr Singh has also taught at James Cook University since 2005

Specialty

Women's health, sexual health

Languages

Special Interests

Women's health, sexual health, genital dermatology, travel medicine and pain medicine.

Dr Manjit Singh MBBS, MD (Med), DM (Cardiology), FRACGP

Dr Manjit Singh has been practicing in Townsville in 2005 after working in Normanton and Collinsville. He has worked in the Indian Army and participates in teaching the next generation of GP's.

Specialty

General Practitioner

Languages

Hindi and Punjabi and can understand Nepali, Urdu and Arabic

Special Interests

Cardiology, Endocrine, skin checks, travel medicine, men's and children's health