

# HOW TO ACCESS COVIU/VIDEO CONSULTATIONS

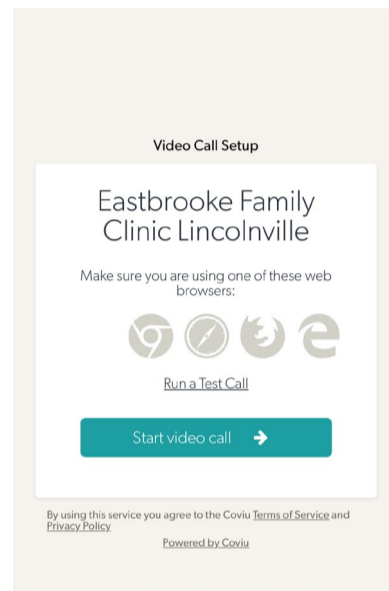
## STEP 1:

You will get a text message with a link to access the Virtual waiting room or you can access it also via the Eastbrooke website. [www.eastbrookemedical.com.au](http://www.eastbrookemedical.com.au)



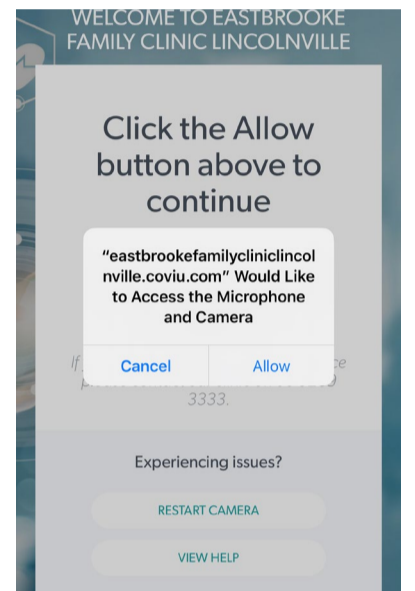
## STEP 2:

Once you've clicked on the link you will be taken to the start up page, from here you will need to click on the box that says 'Start video call'.



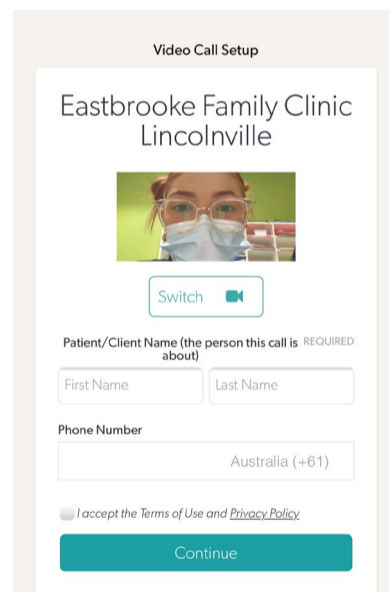
## STEP 3:

A pop-up will appear asking for access to your microphone and camera, you will need to allow this for your consultation to begin. If you are using a computer the same message will pop up in the top left hand corner of your screen.



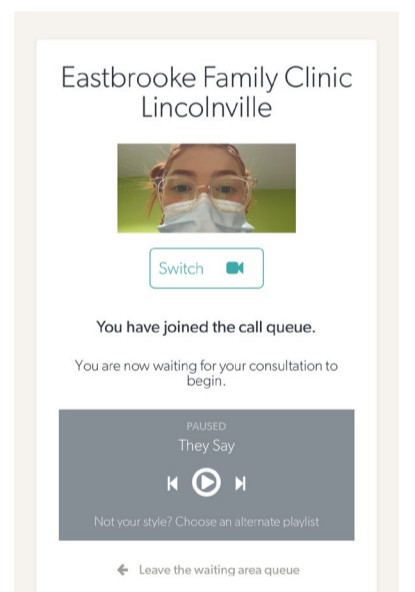
## STEP 4:

You will then be taken to a page where you will need to enter your name and phone number, please make sure your entering the details of the patient who is being seen. You will also need to make sure you tick the box to accept and press continue.



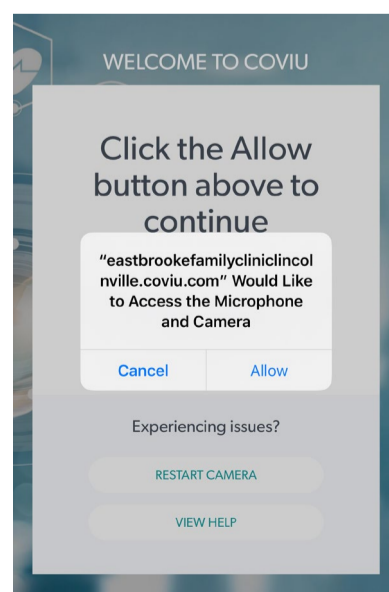
## STEP 5:

You have now joined the call queue. You will need to wait on this screen until your doctor joins the call.



## STEP 6:

When the call is going to begin the pop-up to allow your camera and microphone will come up again. Please make sure you click allow or else your doctor won't be able to see or hear you.



## STEP 7:

The very last step before you connect to your doctor you will need to read and tick the consent box. Once ticked your consultation will begin.

